



## Empathetic Leadership from the 'Soft and Fluffy' to the 'Tangible and Real'

Beyond Recruitment Webinar  
with Dr Harold Hillman



# Greetings from Manhattan



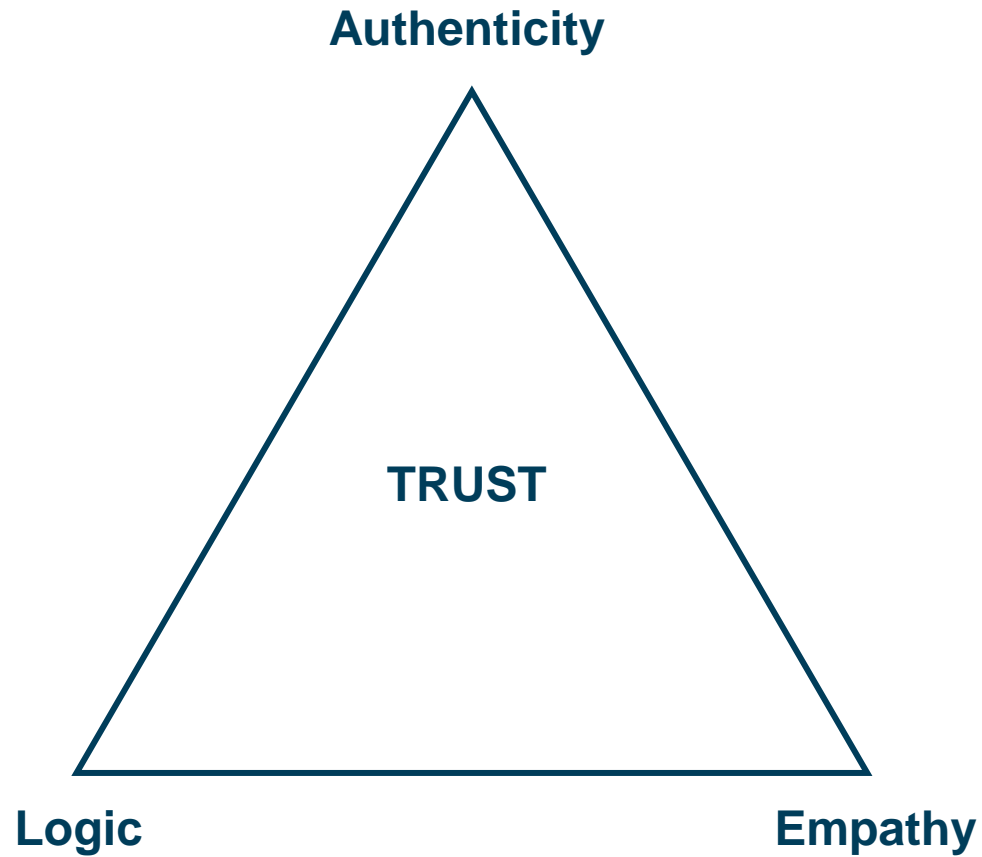
# Human Touch



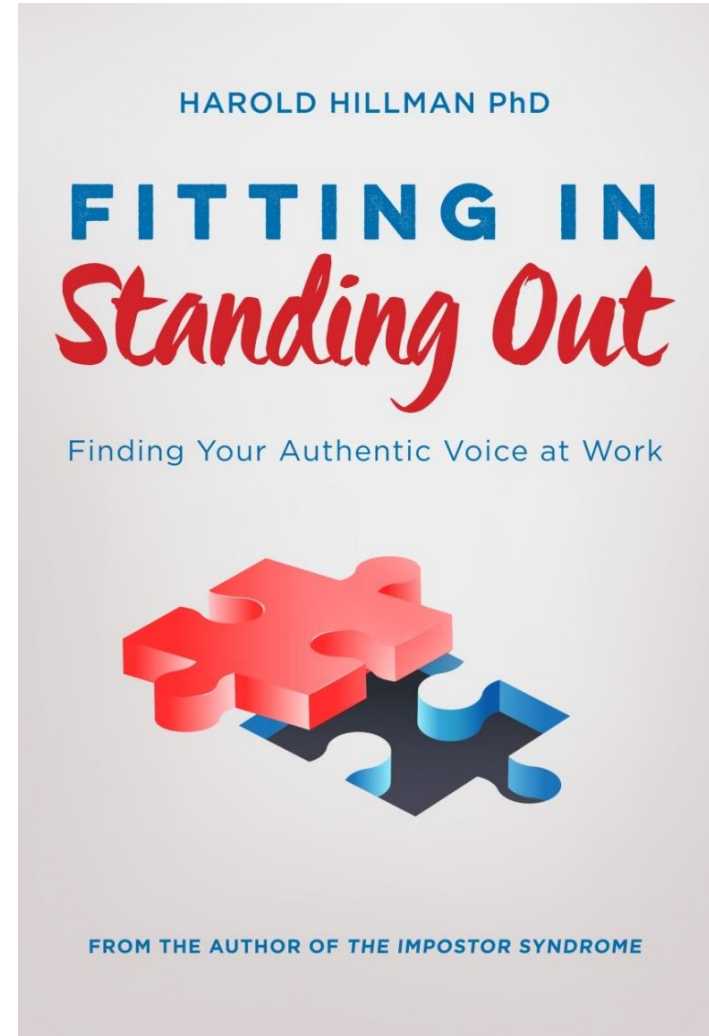
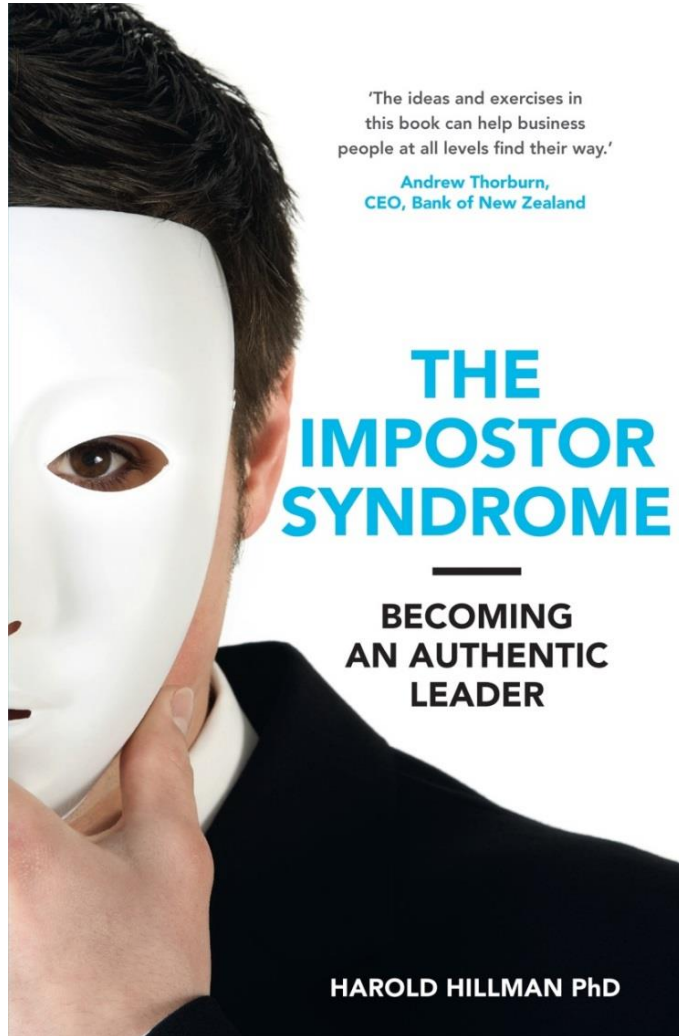
# Your Leadership Shadow



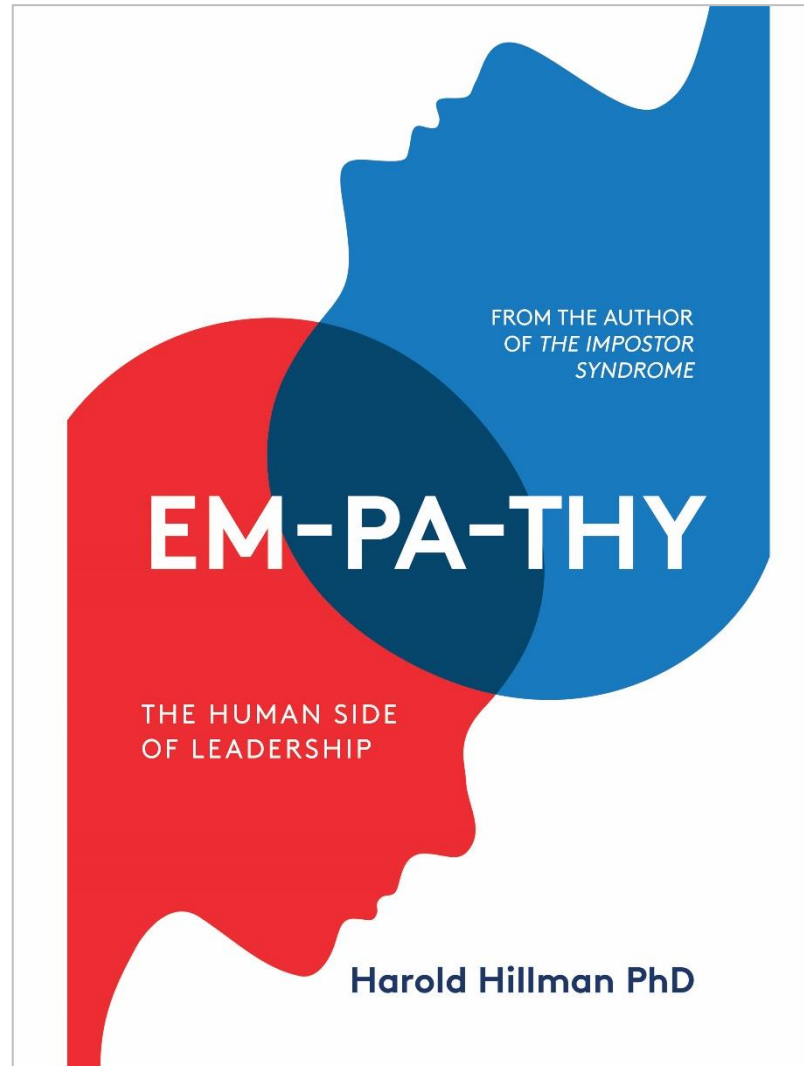
# Human Connection



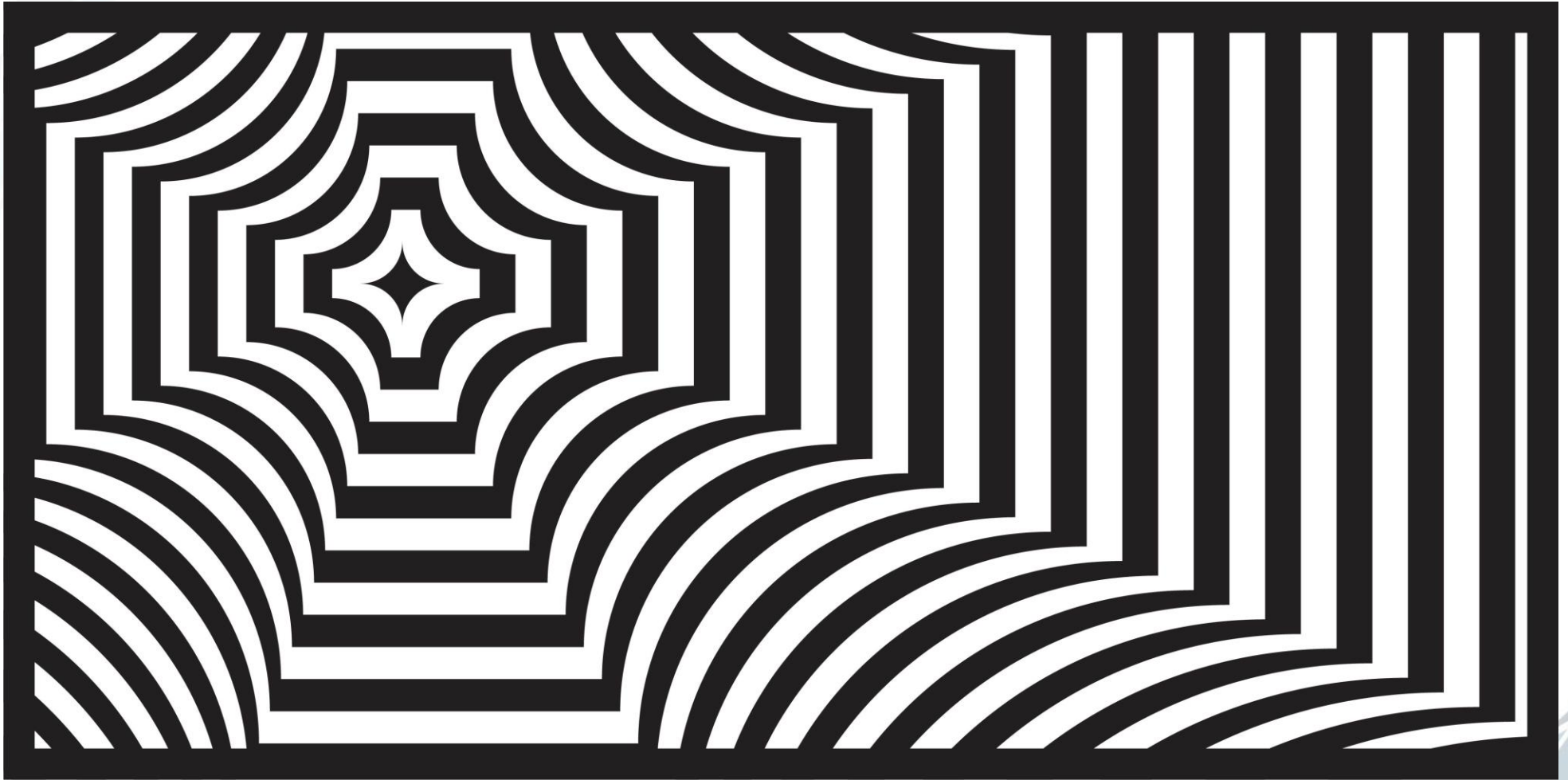
# Why Authenticity Matters



# The Human Side of Leadership

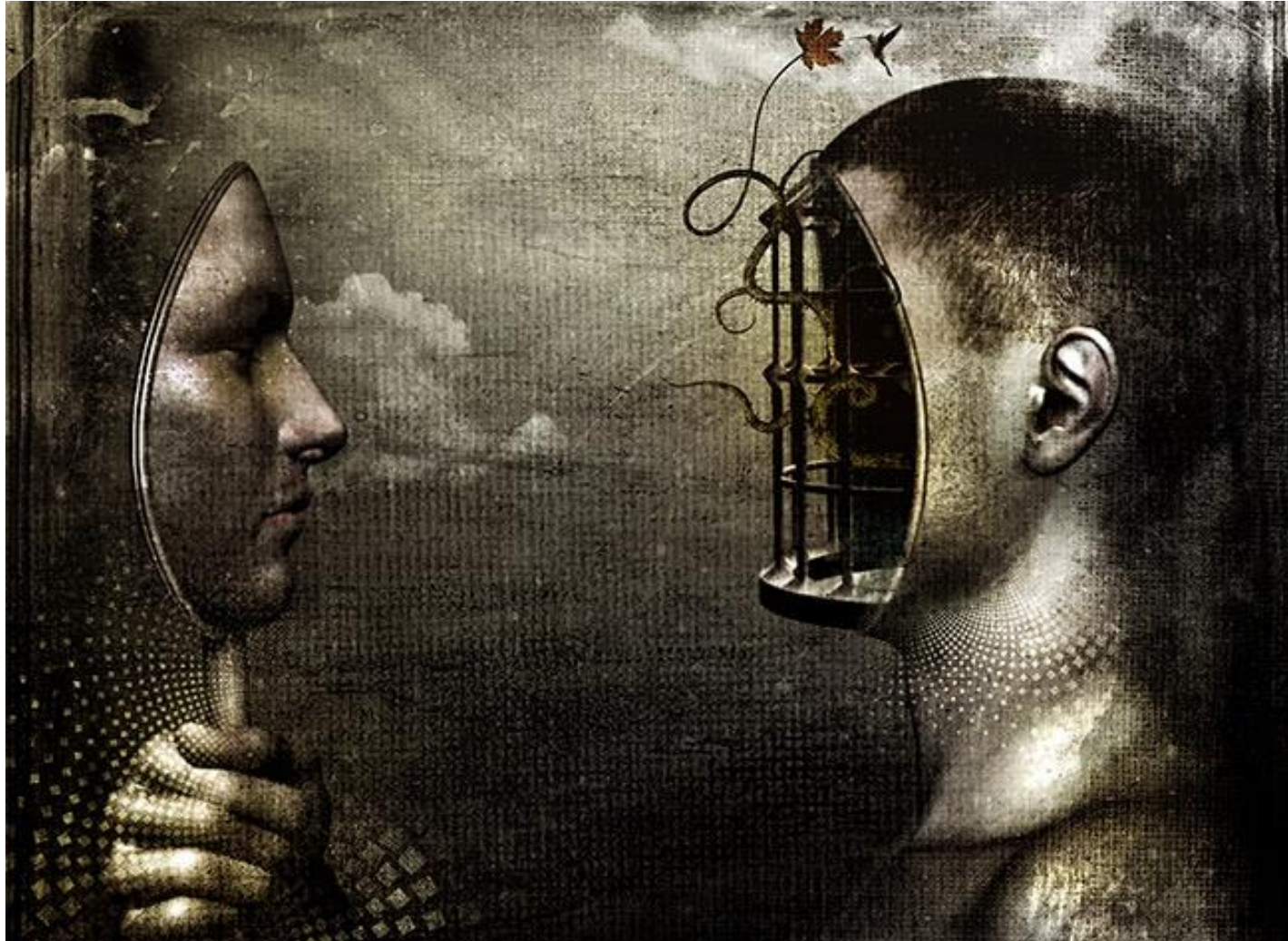


# Perspective

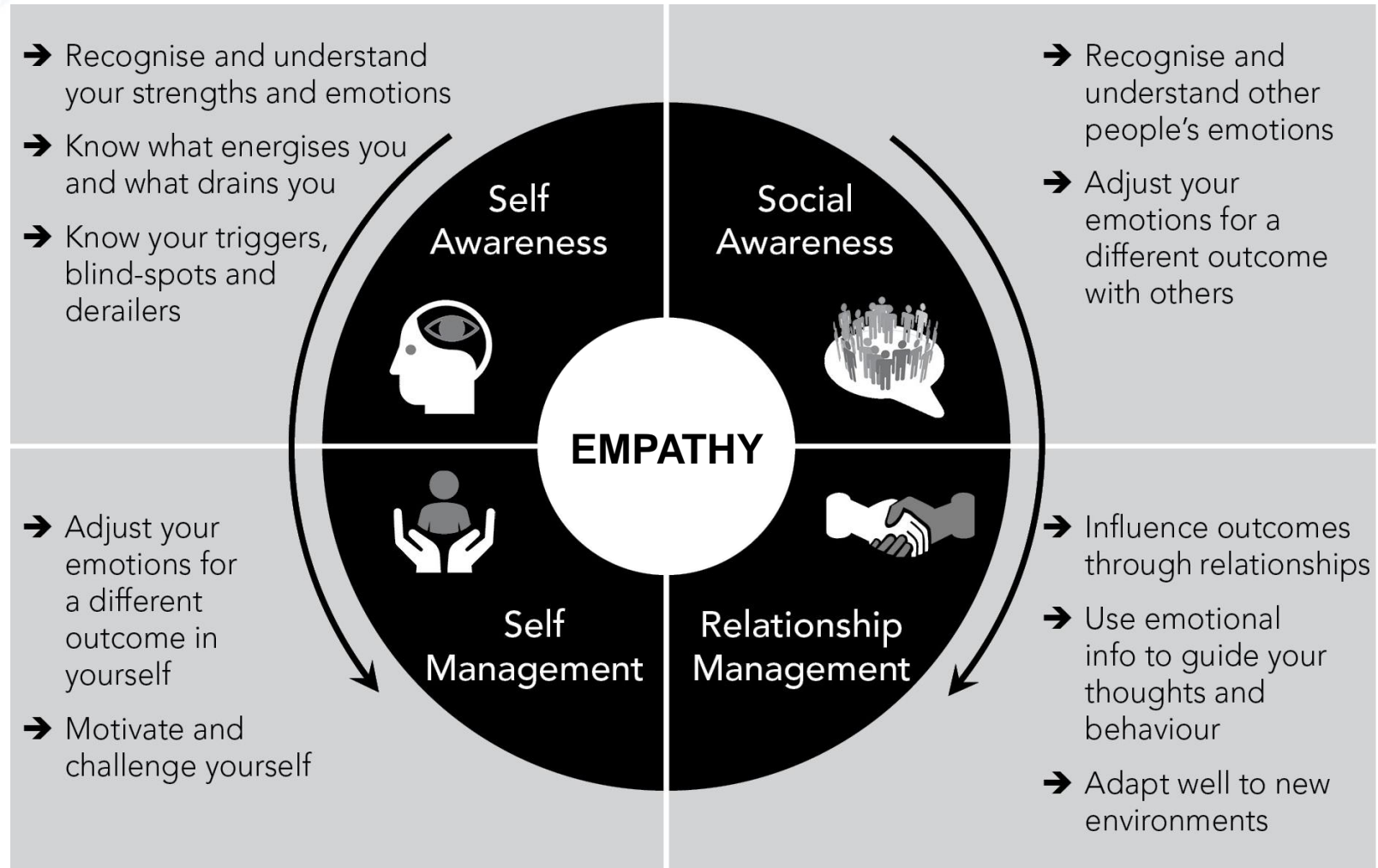




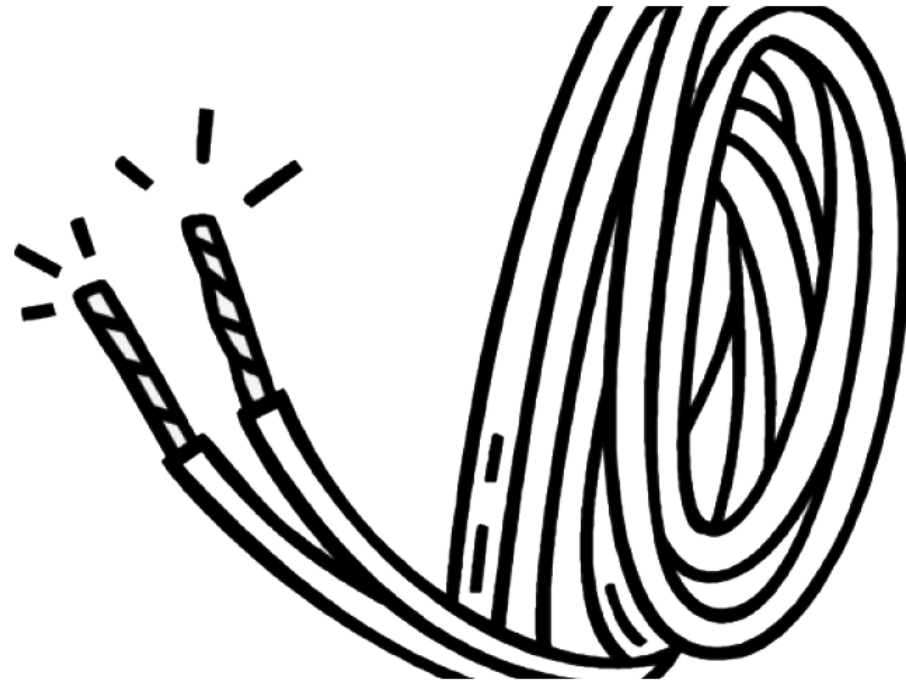
# Emotional Intelligence



# Empathy at the Core



# We're hard-wired for it



# The Rule of Three



## Leading with Empathy

# Cognitive Empathy



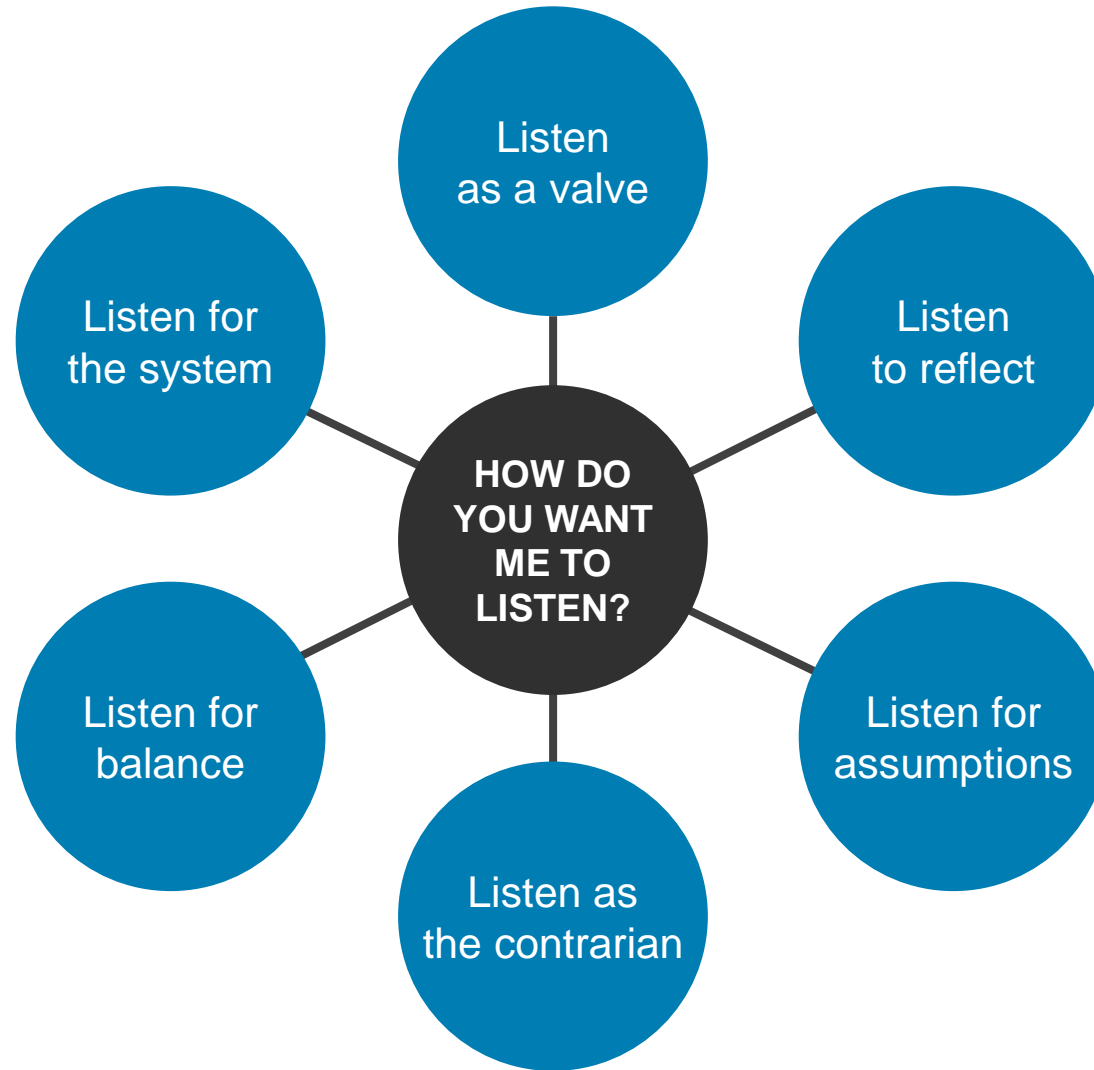
# Emotional Empathy



# Compassionate Empathy

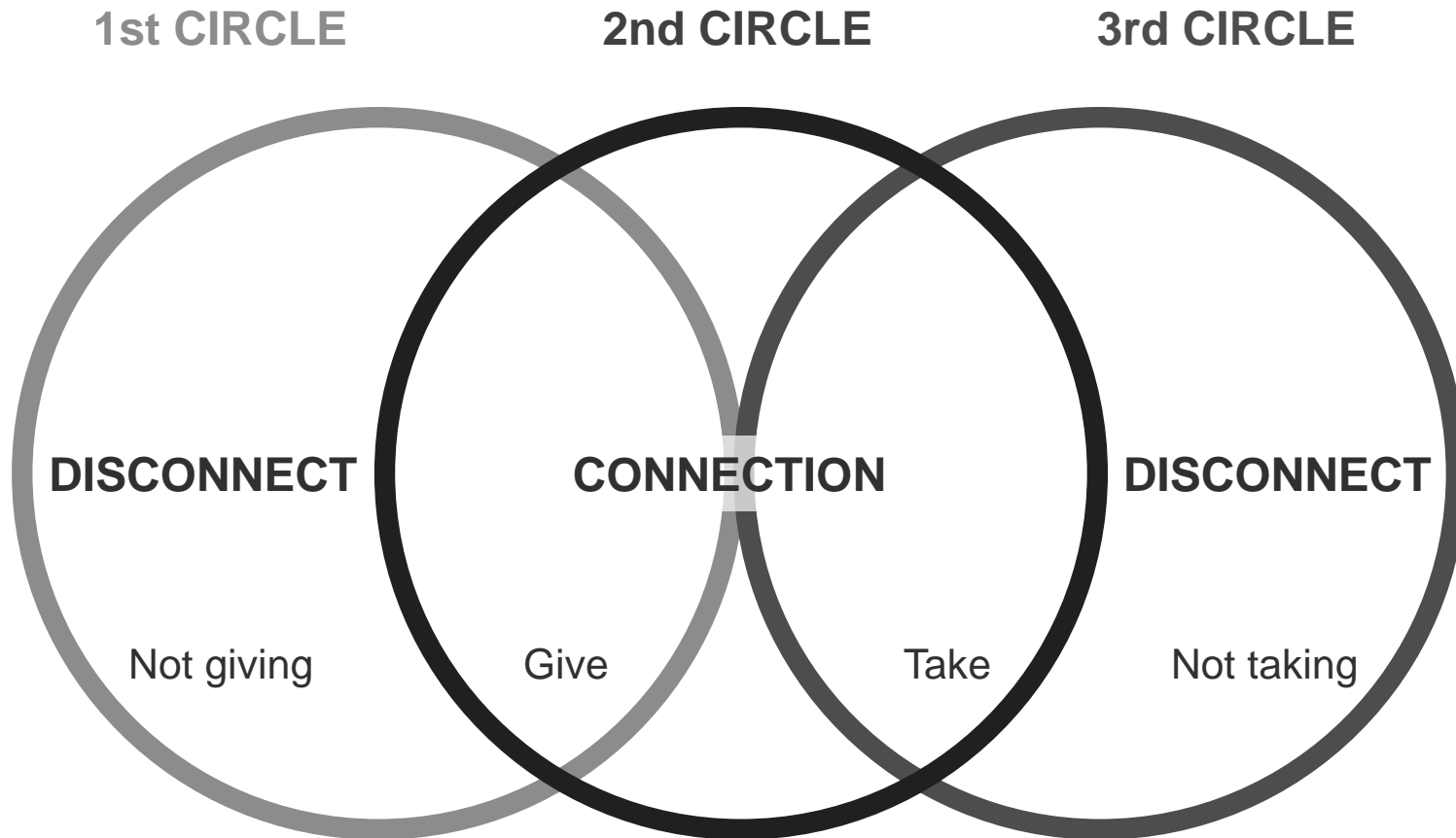


# Empathy Toolkit: Active Listening

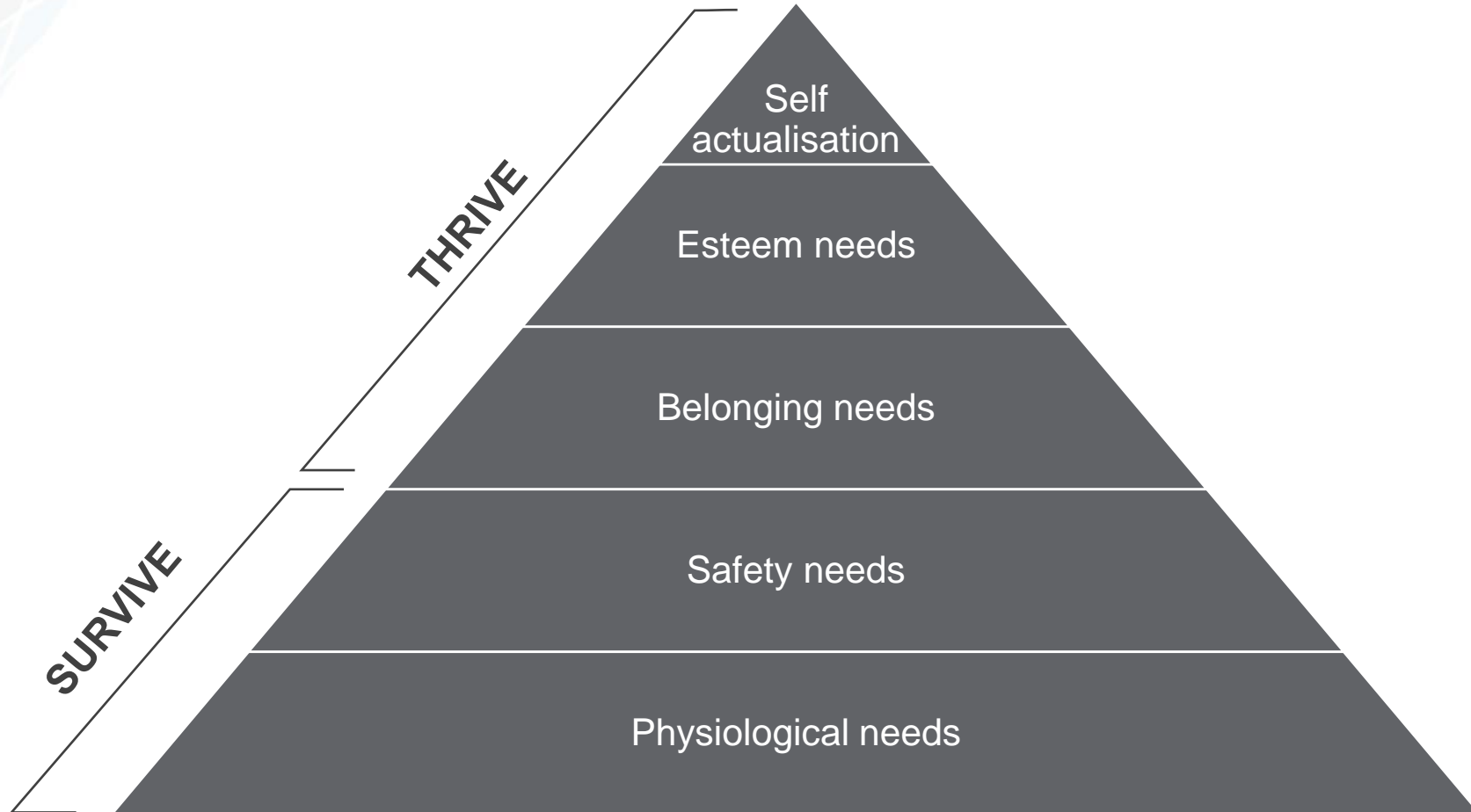




# Empathy Toolkit: The Three Circles



# Empathy Toolkit: How People Thrive



# Empathy Toolkit: Story Telling



# Four Story Archetypes

## The Character Arc



# Contact Harold

## Website

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# Q&A | Reflections

